



Your Clients in the safest hands...

24 hours a day, 7 days a week.

Listed are just some of the critical events that affected your clients over the last year...

24/7 Solutions was there to facilitate and assist with the necessary booking changes to see your clients safely on their way.

**24/7 Solutions...
The calm during the storm.**

9 Mar	SYD	Technical issues with security screening causing HUGE delays at Sydney airport T1 and T2
14 May	MEL	Melbourne airport grounds flights – hours of long delays. Airlines forced to cancel dozens of flights Australia's busiest domestic air transit route between Sydney and Melbourne has been most affected
11 April	NZ	Weather of Tornado terror leaves a trail of devastation Flights in and out of Auckland delayed or turned away Wellington airport closed
23 April	MEL SYD BNE	Melbourne Fog cause flight delays – flights cancelled due to heavy fog Qantas cancelled 3 flights due to low visibility Brisbane passengers impacted on 3 flights cancelled
3 June	EU	Hamburg airport closed due to power outage
28 June	MEL BNE	Thick fog delays flights in Melbourne and diverts LA flight to land in Sydney Brisbane airport flights cancelled due to fog or diverted affecting also South east QLD
28 June	Bali	Mt Agung – volcano erupts, Denpasar airport closed. Affecting flights for a week, while they slowly resumed
15 Aug	EU	Amsterdam airport closed; All flights to and from Schiphol suspended due to air traffic control system. Lasts a few hours. 3rd busiest airport in Europe
3 Sept	Nepal	Plane skids off runway in Nepal, airport closed for 11hrs
5 Sept	Japan	Typhoon Jebi – Kansai Int' airport closed for a week
6 Sept	Japan	Hokkaido Blackout and Chitose airport closed – strong earthquake occurred
8 Sept	SYD	Electrical storm closed Sydney airport. Huge delays relocating passengers up to the Monday
11 Sept	USA	Hurricane Florence, more than 1000 flights cancelled & dozens of airports closed
13 Sept	Asia	Typhoon Mangkhut – targeting the Phillipines and heading to China and Hong Kong. More than 96,000 passengers affected at HKG international airport, 543 Flights on the Sunday
17 Sept	Asia	Hong Kong airport to handle 2,000 rescheduled flights over two days with both runways to remain open overnight
28 Sept	Japan	Typhoon Trami – Bullet Trains and rail lines closed to Tokyo from western Japan Kansai Int' airport in Osaka airport flooded – 200 flights cancelled Tokyo Narita and Haneda – flights were cancelled
4 Oct	Asia	Typhoon Kong-Rey: Shang Hai airport – over a dozen flights delayed on Pudong International airport – 48 flights cancelled on the 5th
10 Oct	USA	Hurricane Michael – Florida: an extremely dangerous category 4
23-28Nov	Syd	Sydney electrical storms and storms and high winds around east coast closed airport across the east coast
14 Dec	Syd	More severe storms affecting flights
19 Dec	Syd	Severe storms continue with more flight delays